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From: Holly Waggoner
To: richard@digitalofficemachines.com
Sent: Wednesday, June 04, 2003 10:39 AM
Subject: 7155 Konica

Digital Business Solutions
Konica Dealership
Fort Smith, Arkansas

Hello Richard,

I have wanted to write this letter for a long time now and glad that I am able to finally get it done. When we first started talking about replacing our Konica 4145 in our church office several months ago, we were a little nervous about spending the additional money that would be involved in upgrading to the Konica 7155. Our church growth has been so rapid in the last year, that the 4145 just simply could not keep up with us! Richard's proposal to our senior pastor was so impressive that he agreed to finally make that next step in upgrading to your 7155 model. Simply put, it was the best decision ever made for us as far as office machinery is concerned. Everyone in the office is networked to this copier and are still amazed after several months of ownership at its capabilities of production, quality and speed. We were constantly having to call a technician out for repair on the 4145 and now, the only communication with a technician has basically been just to give them a copy count. The few times we have called for a technician has been to just show us another amazing feature of the 7155 that we had overlooked.

The professionalism from Richard and his staff is wonderful and we really appreciate Digital Business Solutions and what they have done for our church office. Thank you.

Sincerely,
Holly Waggoner
Church Secretary, Cavanaugh Free Will Baptist Church