

Copying Hints

COPIER DOES NOT OPERATE WHEN POWER SWITCH IS ON.

- Fully insert paper trays.
- Close RADF.
- Check to be sure power plug is firmly inserted in electrical socket.

COPY IMAGE IS TOO LIGHT.

- Manually adjust copy density to darker density.
- Check toner indicator and add toner, if required.
- Check paper for dampness. Do not leave paper in copier when humidity is high.
- Check to see if PHOTO, TEXT or INCREASE CONTRAST mode is required.
- Check the Density Shift.

COPY IMAGE IS TOO DARK.

- Manually adjust copy density to lighter density.
- Check to see if PHOTO, TEXT or INCREASE CONTRAST mode is required.
- Check the Density shift.

COPY IMAGE IS NOT CLEAN OR SHOWS SPOTS.

- Use clean originals since dirt marks may be copied.
- Keep platen glass and inner surface of document cover clean.
- Call for service if "CALL FOR SERVICE" is displayed in the message area.
- Check density indicator and lighten if required.

COPY PAPER MISHANDLES DURING COPYING.

- Fan copy paper and load it with curl side in proper location. Do not exceed the tray capacity.

COPY IMAGE CAN BE RUBBED OFF.

- Check copy paper thickness. Use THICK PAPER MODE, if paper weight requires it.

MAGNIFICATION CANNOT BE CHANGED.

- IMAGE SHIFT and REDUCE & SHIFT are incompatible with magnification.
- Press AUTO RESET and set desired copying conditions without using IMAGE SHIFT or REDUCE & SHIFT.

DUPLEX MODES CANNOT BE SELECTED.

- Fully close ADU and RADF, then select Duplex mode again.

COPYING DOES NOT BEGIN AFTER PRESSING START.

- Insert or adjust the appropriate paper tray for copy size selected.
- Close document cover firmly.
- Close front door completely.

COPYING DOES NOT RESUME AFTER MISHANDLED PAPER IS REMOVED.

- Check copier diagram on touch screen for additional indications of mishandled paper.

COPY QUALITY IS POOR.

- Check paper for dampness, and replace it if necessary.

THE ORIGINAL PAPER IS MISHANDLED OR SKEWED IN THE DOCUMENT FEEDER.

- Originals should conform to the recommended size and weight.
- Be sure originals are not stapled.
- Align originals evenly in the RADF.
- Check to make sure paper guides meet the width of mixed size originals.

COPY IMAGE IS SKEWED WHEN BYPASS IS USED.

- Be sure copy paper is inserted straight.

USING ECM, COPIES CANNOT BE MADE AFTER PASSWORD IS ENTERED.

- Check to see if the message EXCEEDS LIMIT is displayed.
- Contact Key Operator to reset limit.

FINISHER DOES NOT OPERATE

- Press OUTPUT mode key.
- Check for a paper misfeed and remove it as required. Properly close finisher door.

RADF INDICATOR WILL NOT LIGHT AFTER AUTO/RESET IS PRESSED.

- Fully close RADF.

RADF LIGHT IS FLASHING.

- The document feeder is ready to accept originals.
- Insert originals on RADF tray, press [AUTO RESET], then [START].

“ADD TONER” MESSAGE IS DISPLAYED.

- New toner supply is needed. Follow instructions for adding toner.

"CALL FOR PM" IS DISPLAYED IN MESSAGE AREA.

- Contact your service representative for Preventive Maintenance.

APS SELECTS THE WRONG PAPER SIZE.

- Paper guides must be adjusted exactly to the size of originals.

IN "MIXED ORIGINAL MODE", A MESSAGE TO LOAD A REQUIRED PAPER SIZE DISPLAYS, EVEN THOUGH THAT SIZE IS LOADED IN ONE OF THE TRAYS.

- Paper sizes loaded in the trays must be consistent with the tray position size; otherwise the tray key on the Basic Screen will blink.

THE BASIC SCREEN DOES NOT DISPLAY SETTINGS AS DESCRIBED IN USER'S MANUAL.

- Check with the Key Operator, as initial settings may have been changed.

PLEASE CHECK ORIGINAL.

- This message displays when the copier detects a non-standard paper size on the platen glass.
- Select copy size and press [START]. 1.00 magnification will be selected automatically.
- If this message continues to display after selecting copy size, select 1.00 magnification, even if it is already indicated, then press [START], if desired, ask your Konica service representative to enable the machine to default to 1.00 magnification in this situation.

SHEET INSERTION RESULT IS NOT AS EXPECTED.

- Blank insertion: Be sure manuscript originals do not already include blank sheets in the locations designated for sheet insertion.
- Copy insertion: To ensure that chapter sheets in 1-2 mode always appear on the right hand side in the finished set, insertion sheets must be designated on the page setting screen with odd numbers, not even. If required, make an even numbered original page by inserting a blank sheet in front of that page, so that the blank sheet is even and the insertion sheet is odd.

FINISHER STAPLE RESULT IS NOT AS EXPECTED.

- The 2 staple position functions only on copy paper that is loaded vertically (portrait style).